

# HOW TO CLEAN NEC DECT HANDSETS

NEC provides a wide range of DECT handsets, ranging from standard office to purpose built for healthcare, industry, warehouses, retail and other high-demanding environments.

This Info sheet provides you with instructions how to clean your handsets in the best possible way.



## BASIC CLEANING INSTRUCTIONS WHICH APPLY TO ALL HANDSET MODELS

1. Before cleaning the device, your hands should be cleaned
2. It is recommended to power-off the handset
3. Wipe the handset with a dry cloth or one moistened with a mild soap solution
4. Do not exert undue pressure or rub the DECT handset roughly when cleaning the DECT handset
5. In case additional cleaning is required, use a mild detergent, e.g. household glass and surface cleaner, on a soft cloth or cotton swab and gently wipe the soiled spots



## CLEANING WIPES

Only use cleaning wipes containing fluids mentioned in the table. Some wipes may contain different fluids and/or a concentration which may damage parts, such as the lens and keyboard.

Follow the guidelines of the manufacturer of these wipes, as they mostly offer various variants of these wipes for general cleaning as well as for cleaning of delicate equipment like mobile phones.



## CLEANING WITH DETERGENT LIQUIDS

In a care and cure environment handsets need to be cleaned at regular intervals with disinfectant cleaning liquids. NEC recommends to use handsets with an IP65 rating which are cleanable and can withstand a range of cleaning agents. These are the G577/G577h, the I766/I766Ex and M166 models.

1. In general Isopropyl alcohol or Ethanol may be used, applied by a soft cloth
2. The DECT handset may be cleaned occasionally with disinfection solutions or cleaning wipes used for general cleaning purposes in medical environments. Again apply the disinfectant on a soft cloth and then gently wipe the DECT handset.
3. Avoid cleaning and disinfection solutions containing skin moisturizing or corrosive components
4. When applying alcohol or disinfectants, do not rub the keys vigorously, as this may damage the keys
5. After cleaning the DECT handset dry the DECT handset with a soft cloth.



## SPAG577H ANTI-BACTERIAL DECT HANDSETRE PARTS

The G577h has been designed for healthcare. Special substances have been added to all parts of the handset that may touch the skin, such as the plastics, lens and rubber parts. This minimizes the risk of bacterial infections.

For full overview of handset care and cleaning instructions refer to the NEC IP DECT Handset care and cleaning guide.

LIQUID DISINFECTION SOLUTION	M166	G266	G566(s)	G277	G577(h)	I755	I766(Ex)
M-alcohol (85% methylated ethanol) Occasional cleaning (weekly)	✓	✓	✓	✓	✓	✓	✓
Undiluted dishwasher detergent Occasional cleaning (weekly)	✓	✓	✓	✓	✓	✓	✓
M-alcohol (85% methylated ethanol) Daily cleaning (5 times/day)	✓				✓		✓
Isopropyl alcohol (99%) Occasional cleaning (weekly)	✓	✓	✓	✓	✓	✓	✓
Isopropyl alcohol (99%) Daily cleaning (5 times/day)	✓				✓		✓
3% Hydrochloric Acid Occasional cleaning (weekly)	✓	✓	✓	✓	✓	✓	✓
3% Hydrochloric Acid Daily cleaning (5 times/day)	✓				✓		✓
60% Chlorhexidin 0.5mg/ml Occasional cleaning (weekly)	✓	✓	✓	✓	✓	✓	✓
60% Chlorhexidin 0.5mg/ml Daily cleaning(5 times/day)	✓				✓		✓

**Notes**

- > Always follow the guide lines of your healthcare institute regarding the frequency of cleaning and cleaning method. Frequent and intensive cleaning may lead to excessive wear of the handsets for which NEC cannot take responsibility.
- > Even though devices are resistant against the solutions as specified in above table, they may absorb substances such as from cosmetics and food during use.s
- > These substances may have a surface-softening effect that will make it more sensitive to abrasion with cleaning fluids resulting in damage such as keyboard.

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