



Hospitality Solutions

NEC offers integrated technology solutions that enhance productivity, reduce overall operational costs, and ensure customer satisfaction

Empowered by Innovation

NEC

Customer satisfaction is the key to success in the demanding hospitality industry. NEC's solutions are tailor-made to help you manage your hotel properties, staff, and offer unparalleled service to your guests.

A hospitality establishment that works like clockwork, that delivers high-quality customer service, and yet manages to keep costs low and productivity high... Sounds like a tall order, but NEC makes it happen every day around the globe at the finest hotels, restaurants and cafés.

The IT and telephony solutions help you keep track of your staff and ensure their optimal productivity. With its digital signage and network solutions, NEC also helps you deliver new, top-of-the-line services to your customers and takes care of all your communications needs.

Green-IT Design and Energy Efficiency

NEC contributes to a sound environment and a livable society through technology that harmonizes with nature and through production that is environmentally friendly. Our vision is a world where our natural environment is preserved; enabling all people to pursue their full potential.

The priority of NEC is to realize a ubiquitous environment wherein everyone can use computers and networks anytime and anywhere in an easy convenient and safe manner. Under the newly formulated Real IT Cool Project, NEC promotes a series of activities and programs for developing technology, products and services aimed at reducing the power consumption of customer IT platforms and significantly reducing CO₂ emissions from IT devices.



Telephony Solutions

The right level of service is crucial to every hotel's operation. So is the need to maximize efficiency and sales. That is why NEC Hospitality Center of Excellence has used its many years of experience to develop a range of communication solutions. These will enhance your guests' hospitality experience, while optimizing your staff's efficiency and the sales of food, beverages and other products and services.

Our vision is to constantly innovate to ensure your hotel has the right telephony system that fits perfectly with your service-revenue business model.

UNIVERGE® SV8000 Series Communications Server

With the UNIVERGE SV8000 series Communications Server, NEC has realized the potential of IP telephony through a forward-looking, highly efficient system that provides the investment protection required by today's enterprise. It embodies NEC's UNIVERGE@360 commitment to unifying communications by providing a flexible, scalable solution that uses open standards, a large pool of compatible applications, and mobility options to meet each user's needs.

Business Benefits

Increase productivity

- ❖ Fully featured
- ❖ Value-added applications
- ❖ Mobility

Reduce operating costs

- ❖ Converged network
- ❖ Server-based architecture
- ❖ Central management
- ❖ Distributed office

Improved business continuity

- ❖ High availability
- ❖ Voice quality
- ❖ Security

Manage growth

- ❖ Scalable architecture
- ❖ Migration and networking
- ❖ Open interfaces

Increased security and customer responsiveness

- ❖ Use of DECT(IP) phones by specialist staff like security or the first-aid team makes them contactable as and when required

Guaranteed PMS compatibility

- ❖ Support for all major Property Management Systems



Powerful applications that improve your business processes

Unified Communications

NEC understands that today's hospitality businesses are looking for new ways to manage change more efficiently and retain customers through high quality service. The suite of powerful applications supported by SV8000 Series includes

- ❖ Microsoft® Office Communications Server (OCS)
- ❖ Management applications
- ❖ Personal communications environments
- ❖ Contact center tools
- ❖ Voicemail and Unified Messaging
- ❖ Cost control tools
- ❖ Advanced operator consoles
- ❖ IP multimedia soft phone
- ❖ Virtual PC architecture and VoIP



Mobility

- (IP) DECT
- Voice over WLAN
- Fixed Mobile Convergence



Management & Control

- Moves-Adds-Changes
- Expense control
- Call Accounting



Business Mobility IP DECT

Key benefits

- ❖ Provides wireless telephony in the IP network environment
- ❖ Saves on infrastructure costs in multi-site companies and on campuses
- ❖ Supports standard DECT handsets
- ❖ Provides crystal clear speech and seamless handover
- ❖ Provides secure air interface through powerful encryption
- ❖ Supports telephony features and messaging applications
- ❖ Protects investments in existing handsets, applications and network infrastructure



IP DECT Phones

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Medium and large businesses

UNIVERGE V8000 Series



Reachability

- Contact center
- Voicemail + IVR
- Calendar integration
- Attendant/Operator

Unified Communication

- Microsoft integration
- Collaboration
- Presence
- Messaging

Connectivity

- Multiple sites
- VoIP SIP
- Migration



UNIVERGE Desktop IP Terminals

Features

- ❖ Full duplex speaker
- ❖ Programmable line keys for immediate line/feature access or speed dialing
- ❖ Scalability and customization through modularity
- ❖ XML open interface support
- ❖ Wideband CODEC speech quality
- ❖ Bluetooth interface for peripheral equipments like headset & conference phone units
- ❖ Built-in NPN (IP-SEC) client
- ❖ IP DECT support available
- ❖ VoWLAN Terminals upgradability



Univerge Desktop Digital Terminals DT300 Series



Univerge Desktop IP Terminal DT700 Series

POS Terminals

Fast, reliable and stylish machines to enable faster customer service

TWINPOS 5500Ui

This is a next-gen retail IT system with reliable industry-standard hardware. It is spill proof and dust resistant and features green engineering to deliver 40% power saving over its predecessor and registering 150% increase in CPU efficiency.

Features

- ❖ 90 degree tilt to enable under the counter deployment
- ❖ Highly configurable
- ❖ Dual-screen option
- ❖ Customizable body colors
- ❖ Low power consumption



TWINPOS 3500G1

One of the world's smallest POS terminals, this has reliable and rugged hardware. It comes with industry standard OPOS-compliant drivers.

Features

- ❖ Spill proof
- ❖ Dust resistant
- ❖ Fanless architecture
- ❖ Low power consumption

Digital Signage Solutions

With NEC's software solutions, you can display dynamic as well as interactive content for your guests thus enabling easier and more efficient communication.



Get Noticed with NEC's PanelDirector

This is a leading digital signage software solution that lets you distribute dynamic video, images and text, direct to flat panel display screens anywhere, anytime! From eye-catching advertisements to breaking news and announcements and up-to-the-minute timetables and schedules, the possibilities are endless! PanelDirector lets you do all this with drag-and-drop ease. You can also use this solution as a two-way interactive system to provide information like room walkthroughs to your guests.

Features

- ❖ Schedule management
- ❖ Split-screen display
- ❖ Scrolling messages
- ❖ Interruptive distribution
- ❖ Data distribution via network
- ❖ System collaboration
- ❖ Easily expandable system
- ❖ Able to handle multiple formats

Impressive Interactivity with VizImpress

To enable your customers to explore your hospitality services at their own pace you need VizImpress. Create graphic, video and text-based content that aptly reflects your key specialties using VizImpress Envision. You could have presentations on your chef's expertise, the services in your spa or even a self check-in kiosk. The presentation is powered by XML, works with all formats, and is a breeze to use. Once you have the presentation ready, deploy it on any touch screen display bundled with the software. Your guests can explore your presentation, and come away impressed!

Features

- ❖ Powerful zoom-in capabilities for high-resolution images
- ❖ Integrates video, graphics, text into a single image for display
- ❖ Multiple viewing and distribution environments

IT Solutions

Energy efficient, innovative, IT solutions for a lower Total Cost of Ownership

- Wide portfolio (server, storage, workstation, thin client)
- Access from multiple locations
- Smooth-streaming video
- TCO reduction and security
- Latest virtualization technology
- VoIP telephony integration



Fault-tolerant Servers

It is imperative for a hotel or any other hospitality establishment to have details related to its guests, which are made available to the staff at all times. With details on what a guest's preferences are, a staff member is equipped to deliver better service, faster. It is critical to have information stored properly for billing as well as customer information. The backend systems handling the customer data should be reliable, available round the clock and secure as well.

NEC also has a series of generic tower and rack servers to support all your database and storage requirements.



Thin Clients

Instead of deploying full fledged computers for your various staff and service points, you can have stylish thin clients doing the tasks better and faster. Thin clients are great for all customer-facing desks, the business center, and Internet browsing for guests at the lounge area. All rooms can be equipped with thin clients, which can easily be connected to the telephone infrastructure, thus enabling a single device for data and telecommunication needs.

Features

- ❖ Stylish machines
- ❖ Integrated phone and PC system
- ❖ Guest log in from anywhere in the hotel

Benefits of NEC VPCC Solution

- ❖ Robust security
- ❖ Reduced TCO
- ❖ Greater compatibility
- ❖ High-quality VoIP
- ❖ Smooth image processing
- ❖ True mobility
- ❖ Low power consumption
- ❖ Environmentally friendly
- ❖ Better utilization of resources

Intelligent Display Solutions

Trustworthy technology to enable better hospitality



Projectors

- Higher Brightness and Contrast Ratio
- Reliability
- Automatic Key-Stone Correction
- Wired/Wireless Networking*
- PIP/Side-By-Side Image*
- Optical and Digital Zoom Lens
- Auto Set Up, Auto Focus and Auto Input Selection
- Longer Lamp Life
- Security and User Identification System

LCD/Plasma Display Monitors

- LCD/Plasma
- 24x7 functionality
- Size range: 32"-82"
- Digital video wall matrix

* On select models

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